

TURCOM Managed VPN Service for Gas Stations

Marketing/Technical description for services

Scope of the Service

Within VPN service, Gas Stations connect to Turcom Backbone with centralized VPN infrastructure via DSL and 3G lines, and then collected data transfer to customer HQ office. Both DSL and 3G lines used for Redundancy, where if DSL line is not available or customer ask for more availability, adding 3rd type as Sattalite connection also.

Due to heavy sanctions where applied by the **Energy Market Regulatory Authority**, Gas Stations must deliver all sales data continuesly during day and any delay bring them penalty. So, availability, continuity, immediate intervention, data accuracy and privacy is very important and make the right planning with very high level SLA required.

Turcom provide service technologically by most successful products in the market, Cisco series routers (887VAG, 2911 and 3945) with 7x24 Monitoring and help desk support.

Service duration is 36 months and include Hardwares, 7x24 Services, RMA Replacement and On-Site Service requirements, all around country.